

09/02/2024

To our valued Provider:

RE: LETTER OF COMPLIANCE

My Flex Health wish to notify our commitment to adhering to the Aged Care Act 1997, the Disability Services Act 1993, the National Disability Insurance Scheme Act 2013 and the Accountability Principles 2014.

All labour hire staff provided by My Flex Health meet the stipulated compliance requirements set out by the various legislation and subsequent amendments including the code of conduct for Aged Care staff.

Staff supplied to hospital, aged care, disability and community sites via My Flex Health will possess the minimum of:

- A current National Police Clearance **OR** NDIS Worker Screening Check for workers in Disability and Aged Care dependent on role type
- Influenza vaccination annually by 30th June each year
- COVID-19 double vaccination of all Residential Aged Care, Hospital and Homecare workers
- Manual Handling training (within the last 12 months) annually
- SIRS (Serious Incident Response Scheme) and NDIS SIR (Serious Incident Reporting) training
- Restrictive Practice Training
- Relevant qualification (health care related)
- My Flex Health photo ID on person while on rostered shift

In addition to the above, particular role types will also meet the following compliance:

- NDIS Code of Conduct – Worker Orientation Module “Quality, Safety and You”
- Working with Children Card
- A Statutory Declaration (overseas workers)

MFH is committed to transparency and will report on modern slavery risks and actions taken in our annual reports and other public documents as required by law.

NB – all staff are encouraged to carry ID and evidence of immunisation while on shift
For any additional information, please contact the writer on 94277500.

Kind Regards


CEO